

# spec & list

seating

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# oroblanco

#### task

- finish applications, pre-configured in two finish combinations with coordinating frames, mesh, textiles and arm pads
- frame, polished cast aluminum
- mechanism, integrated advanced synchro-tilt, pneumatic seat height adjustment [4"]
- controls, side mounted, 4 position tilt, one lock position, three float positions & tension crank and seat slider adjustment [2"]
- base, polished cast aluminum 5 star base, carpet casters standard, or optional soft casters
- arms and arm pads, 6 way multi-adjustable, can be assembled with arms or armless. height range (3.5"), arm pad slider (1.5") and arm pad pivot, lock kit is included for deactivating the slide and pivot for fixed arm applications, chair with black frame comes with black arm pads, white frame comes with grey arm pads
- seat, 2" thick polyurethane contoured oam cushion upholstered in fabric

### guest

- finish applications, pre-configured in two finish combinations with coordinating frames, mesh textiles
- frame, nylon back with steel tube chrome plated legs with plastic glides or optional casters
- seat, 2" thick polyurethane contoured seat upholstered in fabric

### all models

- weight capacity, 275 lbs
- $\bullet$  durability, textile durabil. ity  $\cdot$  or back mesh and seat, 100,000 double-rubs
- recycling content, made with 38% post-consumer (PC) & 18% pre-consumer (PI) aggregate recycled content.
- passes CAL Technical Bulletin 117-2013
- ANSI/BIFMA X5.1 general purpose office chair certitified
- limited lifetime warranty. (please see details on our website)



task



guest

spec

## oroblanco

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	dimensions and shipping information						
model		D	W	Н	Weight lbs.	Cubic ft.	Cartons
task	Overall Seat Back Carton	23-25 18-20 n/a 12¾	27¾ 19½ 19 27	39-43 17¼-21¼ 22 26	37	5.22	1 1 piece per cartor
guest	Overall Seat Back Carton	23½ 18 n/a 18	22 18¾ 19 27	34¾ 17 18 23¼	21	6.61	1 2 pieces per cartor
hard casters for oroblanco and eon guest	Overall Carton	2 4	2¼ 9¾	31/2 4	1	0.06	1 4 pieces per set
soft casters for oroblanco, eon	Overall Carton	2¼ 4	2¼ 11½	3¼ 2½	1.5	0.07	1 5 pieces per set

	Product Code	list
	<b>402B</b> (black) <b>402W</b> (white)	\$1,094
Task Full Back		
	403B (black) 403W (white)	\$663/per chair
Side Chair		



403CASTERS

SOFTCASTERS-01

**\$56**/set 4 pieces/set

Hard Casters 4 pcs/set for 403B/403W Side Chair



**Soft Casters** 5 pcs/set for all Oroblanco models

**\$56**/set 5 pieces/set

## eon

#### task

- finish applications, pre-configured in two finish combinations with coordinating frames, mesh, textiles and arm pads
- frame, nylon with integrated polished aluminum accents
- mechanism, advanced synchro-tilt, pneumatic seat height adjustment [4"]
- controls, side mounted, 3 position tilt lock, with tension crank and seat slider adjustment [2"]
- base, polished cast aluminum 5 star base, carpet casters standard, or optional soft casters
- arms and arm pads, 6 way multi adjustable, can be assembled with arms or armless, height range (3.5"), arm pad slider (1.5") and arm pad pivot, lock kit is included for deactivating the slide and pivot for fixed arm applications, chair with black frame comes with black arm pads, white frame comes with grey arm pads
- seat, 3" thick polyurethane contoured foam cushion upholstered in fabric

#### guest

- finish applications, pre-configured in two finish combinations with coordinating frames, mesh, textiles and arm pads
- frame, nylon back with steel tube chrome plated legs with plastic glides or optional casters
- seat, 2" thick polyurethane contoured seat upholstered in fabric

#### all models

- weight capacity, 300 lbs.
- durability, textile durability for back mesh and seat, 100,000 double-rubs
- recycling content, made with 38% post-consumer (PC) & 18% pre-consumer (PI) aggregate recycled content.
- passes CAL Technical Bulletin 117-2013
- ANSI/BIFMA X5.1 general purpose office chair certified
- limited lifetime warranty. (please see details on our website)



### eon

	dimensions and shipping information							
	model		D	W	Н	Weight lbs.	Cubic ft.	Cartons
	task	Overall Seat Back Carton	23¼-25¼ 18½-20½ n/a 30¼		38¼-43 17¼-22 22¾ 13	44	5.22	1 1 piece per carton
	guest	Overall Seat Back Carton	23½ 17¾ n/a 18	21¾ 18¾ 19 27	34¾ 17¼ 17¼ 23¼	21	6.61	1 2 pieces per carton
6	hard casters for oroblanco and eon guest	Overall Carton	2 4	2¼ 9¾	3½ 4	1	0.06	1 4 pieces per set
6	soft casters for oroblanco, eon	Overall Carton	2¼ 4	2¼ 11½	3¼ 2½	1.5	0.07	1 5 pieces per set

## list

	model	Product Code	list
	task	415B (black) 415W (white)	\$713
	guest	<b>414B (black)</b> <b>414W</b> (white)	\$584/per chair
Hard Casters		ASTERS	<b>\$56</b> /set 4 pieces/set
4 pcs/set for 414B/414W Sid Soft Casters		CASTERS-01	<b>\$56</b> /set 5 pieces/set

Soft Casters 5 pcs/set for all Eon models

# terms & conditions

#### InStock Program Availability & Lead time

The InStock Program refers to product made 'for stock' rather than 'made to order' with standard product inventory available in certain volume levels. inventory is replenished on a regular basis. At times, product may not be available because of sales substantially exceeding the average historic volume.

Normally, idesk standard products are shipped within 5 business days, transit time is 2 to 5 business days depending on shipping destination.

#### Ordering

- An approved credit application is required to open an account with the Company to process an order. Orders can only be accepted from authorized customers in writing.
- Orders need to be submitted with complete information including requested ship dates other than the normal idesk products shipping times, which are within 5 business days.
- Orders with requested ship dates more than 14 days from the date order is received will not be accepted unless order is prepaid in full, which is then required to ship within 30 days from the date the order is received.
- any customer extensions beyond 30 days from the date the order is received will incur storage charges.

#### Order Acknowledgment

The Company sends acknowledgments on all orders. The Order Acknowledgment is the final agreement between the Company and the customer, superseding all previous communications regarding that order.

#### **Back Orders**

In the event an item is not available, the following options are available and need to be confirmed in writing:

Option 1: Hold order until back order is available through regular inventory replenishment for the regional distribution center where the customer is located.

Option 2: Partial ship available product and ship back order items when product becomes available.

Customer is responsible for minimum freight charge for both the initial partial shipment and subsequent back order shipments if applicable.

#### Pricing

Pricing is based on the list price at the time the purchase order is received.

#### **Price Adjustments**

In general, in the event of a price adjustment, orders received prior to the price adjustment but not shipped before the price adjustment effective date may be subject to adjusted pricing.

#### **Zone Pricing**

Standard program pricing is based on orders shipped to a destination within the state the customer is located. Pricing may vary to a destination outside the state the customer is located based on the freight cost structure.

#### Minimum Freight & Accessorial Charges

product is delivered through partner carriers who require minimum freight and accessorial charges. Minimum freight cost may vary shipping to a destination within the state or outside the state the customer is located. Customers need to indicate the following delivery requirements upon order placement to acknowledge the additional accessorial costs in advance. If the information is not provided in advance but is required in order to complete the delivery, the accessorial charges will be billed to the customer a ter the delivery is completed.

- liftgate \$75 net
- inside delivery \$75 net
- residential delivery \$160 net
- non-commercial delivery \$125 net
- limited access delivery \$175 net
- call before delivery \$15 net rates are subject to change without prior notice.

# terms & conditions

#### **Cancellation and Order Changes**

Standard InStock Program Cancellations or revisions will not be accepted once the order has been entered. Special Order Program Cancellations will not be accepted once the order has been entered, customer will be responsible for the total invoice value.

#### Returns

Product returns will not be accepted once the order has been shipped based on commercial furniture industry standard.

#### Claims

The Company does not cover the costs of transportation or labor for claims.

Freight Damage & Refusals | Shortages Customers must make a notation on the Delivery Receipt for product freight damages or shortages, otherwise the claim will not be approved as such claim will not be accepted by the freight carriers based on shipping industry standard.

Customers need to file the freight damage claim with photos of damaged cartons through the website within 15 calendar days of receipt of goods or the claim will not be approved based on carriers' requirements.

Concealed Damage & Manufacturing Defect Customers need to file the claim within 30 calendar days of receipt of goods or the claim will not be approved.

Customers must attach photos of each product item and corresponding carton and file the claims through the website.

The claim may not be approved if the product is moved from the original 'ship to' location.

#### **Container Purchase**

For container purchases the claims for damages, shortages and manufacture defect must be filed through the website within 30 calendar days of receipt of goods or the claim will not be approved.

The claim may not be approved if the product is moved from the original 'ship to' location.

#### Limited Lifetime Warranty

idesk (hereafter referred to as the Company) warrants to the original purchaser that products will be free from defects in design, material and workmanship under normal commercial use and care. The normal commercial use for seating is defined as a single shift (standard 8 hours per day, 5 days per week) by a person weighing less than 250 lbs. All products are covered by the Limited Lifetime Warranty with the exception of the items below:

# terms & conditions

- 10 Year Warranty
- Wood casegoods
- Wood seating
- Glass product
- Seating controls
- Computer monitor arms
- 5 Year Warranty
- Pneumatic cylinders & casters
- Power modules and electrical components
- LED task lights
- Electric height-adjustable bases (including memory control)
- Foam, knit back, mesh and plastic
- 3 Year Warranty
- Fabric

Warranty exclusions

- Damage caused by cleaners containing cleaning chemicals
- Product abuse or misuse
- User modification of or attachments to the product
- Failure resulting from normal wear and tear
- Products or parts not used, maintained or installed in accordance with the Company's installation, maintenance and/or applicable guidelines
- Products that are exposed to extreme environmental conditions and/or have been subject to improper storage
- Floor samples or display models
- Products purchased 'as is' or pre-owned
- Products sold by unauthorized dealers

• Creasing and/or gathering of textiles during upholstery

- Minor irregularities of color, surface, grain, and texture
- Minor variations of color in textiles
- Color-fastness or color matching of textiles exactly to samples, swatches or prior purchases
- Customer's own materials (COM) selected by and used at the request of the user
- Products used for rental purposes
- Damage caused by cleaning chemicals
- Dye transfer caused by external contaminants (including clothing and accessory dyes such as those used on denim jeans) may migrate to lighter colors. This phenomenon is increased by humidity and temperature and is irreversible

The Company will repair or replace with a comparable product, at its option at no charge to the original purchaser, only for defective products or parts found defective during the Warranty Period. The Company's warranty does not cover the costs of transportation or labor. If requested by the Company, the original purchaser must return the part or product with freight or other shipping charges prepaid. This warranty shall be effective for the applicable time period beginning from the date of purchase as shown on original purchaser's receipt. Once products or parts have been repaired or replaced, the warranty period shall remain effective for the applicable time period beginning from the date of purchase as shown on original purchaser's receipt.

#### Limitation of Liability

Under no circumstance, including but not limited to breach of contract, breach of warranty or negligence, shall the Company be liable for lost profits, loss of goodwill, stored data, general, special, consequential or exemplary damages, even if the Company had notice of these damages or they were foreseeable. The Company's liability in all cases shall be limited to repair or replacement of the defective parts, or credit for the original purchase price of the product. Damages resulting from misuse, abuse, alteration, negligence, or accidents are not covered under this warranty.

Except as otherwise provided, the Company makes no other warranties, expressed or implied, including but not limited to the warranties of merchantability and fitness for a particular purpose.

#### Warranty Requests

All warranty requests should be made through distributors and dealers where the product was purchased.

#### Disclaimer

Prices shown are list prices. The Company reserves the right to correct any typographical errors at any time and make product changes without prior notice.

Measurements listed in price book are rounded off. Please contact customer service for exact measurements. 06/14/2021